American Water Enterprises Successfully Implements Contraxx Across Multiple Departments

Situation

The Military Services Group at American Water Enterprises, Inc. (AWE-MSG) uses Contraxx to summarize its agreements to provide water and wastewater management for military bases. These types of contracts include Federal "Prime" Contracts, and "Buyer" and "Seller" Subcontract agreements.

Solution

The key objectives of the initial Contraxx deployment were to: Provide a central repository of contracts and subcontracts; House all contract information in a secure, structured, reportable database to facilitate tracking contract activity; Improve compliance management and reporting; Automate and improve Contract Compliance Management system.

In addition, the system was installed to comply with government regulations regarding contract obligations including, procurement regulations, subcontractor classification and reporting. It was also developed to fulfill internal audit and HR requirements, reduce risk of non-compliance, identify obligations that are due within any contract and manage the workflow involved in compliance and notify relevant parties when items require attention, such as action dates and permit expirations.

Notifications were delivered via a user's custom dashboard, a batch report and an automated e-mail message. Contraxx allowed for subcontract generation and streamlined and automated the subcontract creation process by the use of boilerplate templates approved by the Legal Department. Ecteon populated Contraxx with existing data from up to 3 Prime and 35 subcontracts.

Contraxx also track procurement practices and the Ecteon team ensured a consistent approach to procurement processing in compliance with MSG approved procurement policies and practices.

Conclusion

Contraxx is implemented in their Contract Administration with conditional workflow through various departments (Legal, Finance, Growth, Capital, Federal Contracts, VP and President). AWE-MSG implemented the CLM as a Contraxx.exe implementation.