International Shared Services Chooses Contraxx to Create a Centralized System of Complex Contracts

Situation

ISS Solutions, a Geisinger Health System company, is a leading provider of customized technology lifecycle management solutions to healthcare, government, education, and commercial clients. For over 30 years, ISS Solutions has collaborated with more than 200 clients to deliver integrated business solutions, which include: healthcare technology assessment, management, and maintenance services; information technology assessment, network design, management, acquisition and maintenance services; and a 24/7 technical contact center. ISS Solutions is headquartered in Langhorne, Pennsylvania, and operates in and serves clients throughout the United States.

Solution

ISS Solutions has licensed the Contraxx contract management software package from Ecteon. Contraxx uses custom designed configurations to adapt itself to the specific requirements of a company. The goal of this implementation effort was to configure Contraxx to meet ISS Solutions' requirements (as documented herein) and achieve the following general objectives:

- Create Contraxx template structure to capture the data for Clinical Engineering Client Contracts, Clinical Engineering Vendor Subcontracts, IT Client Contracts, and IT Vendor Subcontracts.
- Create a Contraxx template structure for managing Client and Vendor profiles.
- Design and generation of reports and searches.
- Configuration of email alerts for all expiration/renewal dates.
- Create dashboard displays.
- Install application and configure security for up to the licensed number of users.

Conclusion

ISS Solutions has chosen to implement Contraxx in order to provide a centralized system for summarizing key information for the following types of contracts: Clinical Engineering Client Contracts, Clinical Engineering Vendor Subcontracts, IT Client Contracts, and IT Vendor Subcontracts. Currently, the information for all these types of contracts is spread out over several systems including MS Access, DB2, and Excel. Contraxx will also be the storage location for all executed contracts and related documents including inventory lists, which will all being searchable.