

# Large Public Pension Fund Selects Ecteon to Resolve Business Risks

## Situation

This Ecteon customer administers one of the largest public employee pensions systems in the United States, providing retirement, disability and other services for its members. They discovered that contracts were being stored in disparate locations throughout the organization, affecting document accuracy and efficiency. Ecteon's Contraxx solution helped them overcome this risk.

## Solution

In an initial phase, Ecteon furnished a fully installed working solution in two weeks that included a customized interface, a complex four-level approval workflow, a module for tracking inventory, tools for managing over a dozen reports, and comprehensive system training.

## What's Next?

Ecteon's phasing approach included the addition of remaining contract types, expanding the contracting business process definition and workflow scope to include other departments, and the start of a language clause library.

## Conclusion

Ecteon provided a full range of consultation, configuration, and technical support services, as well as in-depth training that has enabled the IT Department of this Pension Fund to begin managing its maintenance contracts effectively.