

State Government Agency

Situation

A very large state transportation agency is responsible for planning, designing, funding, and operating streets, highways, transit systems, airports, railroads, ferries, and ports throughout the state. As such, it contracts services with a large number of consultants, universities, airports, regional and metropolitan planning organizations, and other public agencies and private firms. With 500 users and 40,000 varied and highly complex contracts to manage, this client required a very powerful, flexible contract management tool that fully supported automation of the contracting process.

Solution

Contraxx provided the client with the ability to establish rules for workflow processes, facilitate contract assembly by using pre-approved clause libraries, comply with crucial contract milestones by the use of e-mail notifications and alerts; create ad/hoc reports and queries; display a personalized user dashboard view of essential data; attach and view contract documents online; and maintain and support multiple business rules based on contract type.

The system interfaces with several internal systems including Accounts Payable and State Accounting systems to support the business goal of displaying accurate funding and “spend-down” for a contract.

Conclusion

Ecteon provided a full range of consultation, configuration, customized development, and data conversion services, as well as in-depth training that has enabled this client to manage its Contraxx system independently.